

**Film and Media Studies**  
**WHERE TO GO FOR HELP**

**Main Office:**

David Pavlosky/Operations Mgr., Ivonne Davila/Administrative Mgr.  
Email: [filmmediahunter@gmail.com](mailto:filmmediahunter@gmail.com)

- Assist students with Fall registration questions
- General info including Faculty Contact Info, Guiding Students to Professional Advising/HE 1119 and Major/Minor Advisors as needed.
- Change of Grade forms, Dean's Request Form, Deletion Requests

**Film and Media Advisors**

Go to: [fm.hunter.cuny.edu](http://fm.hunter.cuny.edu),  
Look under "Fall Virtual Advising Hours"

- Academic Advising
- General Student Support

**FM Tech Support**

Peter Jackson, Jhonn Sorroza, and Tech Fellows: Michelle, Nahee and Tatiana  
Email: [fm.support@hunter.cuny.edu](mailto:fm.support@hunter.cuny.edu)

- Network account issues
- Blackboard and zoom support, second tier (go to ICIT first)
- Students trying to access software licenses (except for Adobe)
- Second tier support for software (approach your teachers first)

**CUNY Adobe Licenses**

instructions here:

<https://www.ccny.cuny.edu/it/adobe-installation-students>

**Web Administrator**

Email: Sha Sha Feng [sfeng@hunter.cuny.edu](mailto:sfeng@hunter.cuny.edu)

- Film and Media websites, social media, newsletter

**Equipment Room (not computers)**

Renato Tonelli/Chief CLT

All questions to:

- [resource@hunter.cuny.edu](mailto:resource@hunter.cuny.edu) (undergraduate students)
- [resograd@hunter.cuny.edu](mailto:resograd@hunter.cuny.edu) (graduate students)

**Internship Questions (David Pavlosky)**

[dmpavlosky@gmail.com](mailto:dmpavlosky@gmail.com)

**All graduate (IMA MFA) programs questions (Natalie Conn)**

email [imamfaassistant@gmail.com](mailto:imamfaassistant@gmail.com)

**All other questions: contact Dept. Chair Kelly Anderson**

email [kanderso@hunter.cuny.edu](mailto:kanderso@hunter.cuny.edu)